MaRS Solutions Lab is a social innovation lab that helps tackle complex societal challenges which require system change.

TORONTO CANADA
MaRS Solutions Lab

SILK
Social Innovation Lab for Kent is a municipal innovation lab that tackles complex societal problems through a citizen-centered, multidisciplinary approach.

KENT UNITED KINGDOM

NESTA PUBLIC SERVICE LAB
Nesta Public Service Lab supports innovators who are developing ideas to solve big social challenges.

LONDON UNITED KINGDOM

THE STUDIO
The Studio is a team working to grow Dublin City Council’s capacity to innovate and improve the quality of services.

DUBLIN IRELAND

THE STUDIO

NEW YORK CITY UNITED STATES
/social innovation lab designing interventions for public sector innovation.

AMSTERDAM NETHERLANDS

KENNISLAND
Kennisland is a social innovation lab designing interventions for public sector innovation.

WASHINGTON, DC UNITED STATES

OPM INNOVATION LAB
The Office for Personnel Management’s Innovation Lab helps federal employees learn and apply a design-led approach to developing and implementing better policy, programs, and government services.

NEW YORK CITY UNITED STATES

PUBLIC POLICY LAB
Public Policy Lab is a non-profit organization dedicated to improving the design and delivery of public services.

PARSONS DESIS LAB

PUBLIC POLICY LAB

SAN FRANCISCO UNITED STATES

INNOVATE SF
Innovate SF looks at how innovation can drive economic growth and make government more efficient, transparent and responsive.

BOSTON / PHILLY UNITED STATES

NEW URBAN MECHANICS
New Urban Mechanics is a civic R&D lab that develops and implements innovative services within the city.

PARSING Social Innovation Lab for Kent is a municipal innovation lab that tackles complex societal problems through a citizen-centered, multidisciplinary approach.

WASHINGTON, DC UNITED STATES

LABORATORIO PARA LA CIUDAD
Laboratorio para la Ciudad works to build scalable social innovation to make cities more creative, equitable and sustainable.

MEXICO CITY MEXICO

Nesta Public Service Lab supports innovators who are developing ideas to solve big social challenges.

BHARATI AUSTRALIA

DESIGNGOV
DesignGov is an 18-month pilot program of the Australian Public Service that looks to bring an innovative design culture to Australia’s public sector.

SAIORENA AUSTRALIA

HUMAN EXPERIENCE LAB
Human Experience Lab is a unit inside the Public Service Division that helps public agencies develop more citizen-centered public policy and services.

SINGAPORE

Kennisland is a social innovation lab designing interventions for public sector innovation.

AMSTERDAM NETHERLANDS

Nesta Public Service Lab supports innovators who are developing ideas to solve big social challenges.

LONDON UNITED KINGDOM

Nesta Public Service Lab supports innovators who are developing ideas to solve big social challenges.

LONDON UNITED KINGDOM

PUBLIC POLICY LAB
Public Policy Lab is a non-profit organization dedicated to improving the design and delivery of public services.

BRISBANE AUSTRALIA

La 27e Région
La 27e Région is a non-profit innovation lab supported by the 26 French regional governments.

PARIS FRANCE

MindLab
MindLab is a crowd-sourced platform that creates and runs experiments to innovate and improve the quality of services.

COPENHAGEN DENMARK

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.

AUSTRALIA

Public Policy Lab supports innovators who are developing ideas to solve big social challenges.
**GOV INNOVATION LABS
CONSTITUTION 1.0**

A Government Innovation Lab (GIL) is a specific type of Public Innovation Place (PIP) which is a range of organizations characterized by a direct connection with the public sector and has been created to challenge complex public issues that more traditional governmental structures seek to resolve. In GILs, designers, public officials, and community members experiment with and propose innovative public services and policies, while at the same time, try to reform and change the way government operates. Some GILs are positioned within government, while some work with government as external collaborators.

Given the growing interest and rapid expansion of Government Innovation Labs, this map was created to examine the existing structures and capabilities of GILs considering their different organizational models, main activities, and degrees of government participation. Initially, we identified 16 labs to be represented in the map. We will continue to monitor the development of new GILs around the world and periodically update the map.

**ROLE OF GOVERNMENT**

**Government As Owner** The lab appears in the government organizational chart, permanent (in the charter) or temporary.

**Government As Funder** The lab receives public funds.

**Government As Co-funder** The lab receives both public and private funds.

**Government As Partner** The lab and government are associated in some action or project.

**Government As Client** Government pays and/or hires the lab for professional services.

**Government As Endorser** Government gives the lab approval or support by public statement.

**GOV LED**

Immediate problem-solving or systemic innovation?

**GOV ENABLED**

A diversity of approaches, but which works best?

**ACTIVITIES**

- **Research** The lab develops studies, analysis and reports.
- **Communication** The lab produces events and publications.
- **Networking** The lab creates connections and links among different actors.
- **Advisory** The lab gives expert advice to governmental agencies, citizens and community-based organizations.
- **Capacity Building** The lab develops skills and competencies, improves capacities within agencies, individual citizens and community-based organizations.
- **Challenge** The lab launches competitions and challenges to crowdsources ideas and projects.
- **Design** The lab uses design to frame problems and to develop solutions, programs and services.
- **Piloting** The lab develops tests and prototypes before wide implementation.
- **Implementation** The lab is responsible for implementing and evaluation of new programs and services.